

SUCCESS STORY

Accelerating time to market with Guidewire Cloud



GFT helps this leading insurer to harness new features faster with Guidewire Cloud



GFT's skills and expertise ensured this large, complex migration project was successful and on time.



Regular updates enable new features to be adopted more quickly.



Up-to-date features allow more appealing products to be launched speedily.

THE CHALLENGE

Modernising application platform to maintain competitiveness

- This leading insurer in Québec embarked on a comprehensive 2 steps program to modernise its core systems supporting products and services:
- The migration project had a very wide scope, and included PolicyCenter, ClaimCenter, ContactManager, DataHub and CustomerEngage, and integration with around 50 external services from v8 on-premise to Guidewire v10 Cloud- making the challenge even bigger.
- The implementation of **BillingCenter on Guidewire v10 Cloud aimed to replace the legacy system.**
- This modernisation journey gives access to valuable new features such as data analytics, enhancing customer offerings and operational efficiency.

THE ENGAGEMENT

Deep Expertise Supporting a Complex Project

- GFT was chosen as the partner for this project due to its Guidewire expertise, skills, and strong cultural alignment.
- The program commenced in late 2021 and successfully went live in early 2024. The tight timeline was achieved through a robust three-way partnership involving approximately 500 individuals from the client, Guidewire, and GFT.
- GFT played a pivotal role in program management, broader integration beyond the Guidewire platform, and optimising code and document production.

THE BENEFIT

Right People and Skills for a Significant Challenge

- GFT provided essential skills, certifications, program management, and manpower critical to the project's success. Their deep Guidewire knowledge enabled them to anticipate and resolve numerous challenges throughout the process.
- This modernisation effort now equips the client with enhanced features and functionality, enabling them to offer more compelling products and services. Guidewire Cloud ensures regular, cost-effective updates compared to the less frequent, time-consuming upgrades of the on-premise implementation.